



**Fluid Connectors
Hose Products Division
30240 Lakeland Boulevard
Wickliffe, OH 44092**

OCTOBER 3, 2000

JEFF LEVINE
FITNESS BROKERS CO.
16449 HASKINS RD.
BAINBRIDGE, OH 44023

Dear Jeff,

Please accept this letter as a small token of our appreciation for all of your hard work and dedication in making our new fitness center a success. We have been very impressed with your organizational skills and attention to details during this project. Your professionalism and quick response to our needs helped us meet our goals and objectives for the development of our exercise room.

As with any project of this size, careful planning and hard work is required to minimize problems and guarantee a successful outcome. You and your staff can take pride in knowing that you exceeded our expectations in this area.

Once again, our thanks to you and Fitness Brokers for a job well done. We feel fortunate to have selected you as a partnership in this endeavor and appreciate the new friendships we have established. Best wishes for continued success in your business.

Sincerely,

A handwritten signature in cursive script that reads "Dave Csumitta".

Dave Csumitta
Technical Resource Manager
Parker Hannifin Corporation
Hose Products Division
30240 Lakeland Boulevard
Wickliffe, OH 44092