

PLAYHOUSE MANAGEMENT, INC.

P. O. Box 391354 • Solon, Ohio 44139 • 216-575-1175 • 216-575-0175 (Fax)

August 8, 2005

Mr. Jeff Levine
Fitness Brokers Co.
16449 Haskins Road
Chagrin Falls, Ohio 44023

Dear Jeff:

The purpose of this letter is to inform you of how pleased we are at Playhouse Management with Fitness Brokers. Playhouse Management as you know originally purchased all of our exercise equipment from you for both the Huron Square Apartments and The Osborn Apartments work out facilities. As you also know our residents are very fussy and expect only the best from our management as well as our vendors.

Recently, we had to call you for service on both our Treadmill and our Elliptical machines. Fitness Brokers was not only responsive to our call for service your technician, Tim was prompt, tidy and polite when he made the service call to our building. The problem on both machines was fixed timely and we received several calls from our "Fussy" residents commenting on how pleased they were with how quickly we responded to their needs. The "quick response" that our residents referred too was due totally to Fitness Brokers response to Playhouse Management's needs.

Jeff, we have been doing business with you for over six years now and I thought you should know how pleased we still are with your services, response time and most importantly your prices. You have followed through with all statements you made the first time we met about your company and I wanted you to know how much we appreciate your honesty and your company's high quality of service.

We thank you again and look forward to many years ahead of doing business with Fitness Brokers.

Sincerely,



Susan Bobeck
President