



August 5, 2005

Jeff Levine
Fitness Brokers Co.
16449 Haskins Road
Chagrin Falls, Ohio 44023

Dear Jeff,

The most effortless improvement that has ever been made at Three Village Condominiums was the improvement that you orchestrated to the exercise facility. From recommending a modified design, suggesting and providing quality equipment, coordinating installation and training the residents on the new equipment you have positively benefited the lifestyle of our residents young and old. Never before has our exercise room been so popular and though it has been one year since the improvements were complete, the residents, their trainers and guests all consistently remark on the fabulous exercise facility.

I wish to extend my sincere thanks for all your effort in helping restore this amenity and I look forward to your ongoing assistance in the future.

Sincerely yours,

A handwritten signature in cursive script, appearing to read "Eve", is written in black ink.

Eve L. Ennis
Property Manager